



## Faculty:

- Ottavio Alfieri:** Professor of Cardiac and Valvular Surgery, University of Milan-Italy.
- Sebastiano Bagnara:** Professor of psychology and cognitive ergonomics at the Polytechnic of Milan-Italy
- James B. Battles:** Senior Service Fellow for Patient Safety Center for Quality Improvement & Patient Safety. Agency for Healthcare Research & Quality (AHRQ). Rockville-USA.
- Marco Bobbio:** Professor of Clinical Epidemiology, School of Cardiology, University of Turin, Italy.
- Catherine Des Roches:** Research Scientist/Project Director, Harvard School of Public Health. Boston-USA.
- Patrizio Di Denia:** Health Agency, Emilia Romagna Region, Bologna-Italy.
- Arnaldo Ferrari:** Director, Gastroenterology Dept, Maria Vittoria Hospital, Turin-Italy; Member of the Clinical Risk Technical Commission, Quality Dept. of the Health Ministry.
- Andrea Gardini:** Director for quality assurance in the Regional Health Service of the Marche, Member of the Governing Council of the International Society for Health Care – ISQua, Ancona.
- Stefano A. Inglese:** Chief, Patients' Rights Court "Cittadinanzattiva".
- Maurizio Laudi:** Procurator General, Court of Turin. President, Turin Section of the Italian Magistrates Association.
- Gino Luporini:** President, Italian Federation of Medical Societies (FISM)
- Maurizio Maggiorotti:** Orthopedic Surgeon, President, Society of Physicians Unjustly Charged with Malpractice (AMAMI).
- Giulio Marcon:** Professor of Clinical Management, School of Medicine, University of Padua.
- Gerardo Martinelli:** Director, School of Anesthesia and Resuscitation, University of Bologna-Italy, Past-President SIAARTI.
- Michele Piccoli:** President, Italian Federation of Colleges of Nursing (IPASVI).
- Plinio Pinna Pintor:** Cardiologist, President Pinna Pintor Clinic and Arturo Pinna Pintor Foundation, Fellow of the European Society of Cardiology, Turin-Italy..
- Marco Rapellino:** Director, Quality and Risk Management Unit, S.Giovanni Battista Hospital, Torino
- Rachel Reeves:** Senior Researcher and Manager of the Advice Centre for the National Survey Programme at the Picker Institute Europe, Oxford-England.
- Riccardo Tartaglia:** Director, Regional Center for Clinical Risk Management, Regione Toscan, Florence-Italy..
- Sara Todaro:** Journalist, Il Sole 24 Ore Sanità
- Alessandro Verzini:** Cardiac Surgeon, San Raffaele Hospital, Milan

8.30 **P. Pinna Pintor:** Introduction.

8.45 Greetings from the Authorities .

### Session I – General Methodology

Chairmen: **M. Bobbio, A. Gardini**

9.00 **C. DesRoches:** The Views of Practicing Physicians and the Public on Medical Errors

9.30 **R.Reeves:** Detection of errors in the research on perceived quality.

10.00 Discussion

10.30 Coffee Break

11.00 **JB Battles:** Multiple approaches to identify medical errors

11.30 **M.Rapellino:** Anatomy of the error: personal error or system error?

12.00 Discussion

12.30 Lunch

### Session II - Experiences

Chairmen: **S.Bagnara, A.Ferrari**

14.00 **G. Luporini:** Scientific Societies and Clinical Risk.

14.20 **R. Tartaglia:** Experience of the Toscana Region.

14.40 **G.Marcon:** Managing the risk of error in health care. Experiences in the Veneto Region.

15.00 **P. Di Denia:** Identification and analysis of “undesired events”. The “incident reporting” system in health care organizations. The Emilia-Romagna Region experience.

15.20 **O.Alfieri, A.Verzini:** Checking error by using CRAM curves.

15.40 Coffee Break

### Session III - Round Table

Chairman: **M. Rapellino**

16.00 **S.A.Inglese, M. Laudi, M.Maggiorotti, G.Martinelli, M.Piccoli, S.Todaro:**

*Is health care quality influenced by the publicizing of medical errors and increasing litigation procedures?*

17.40 **S.Bagnara:** Final remarks.

18.00 End of sessions

## Scientific Committee

Marco Bobbio  
Plinio Pinna Pintor  
Marco Rapellino  
Walter Picco

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## General Information

5 CME Credits granted  
100 places are available: first come – first served  
Languages: Italian / English  
<http://web.infinito.it/utenti/ffappto/>

## Venue:

Arturo Pinna Pintor Foundation Hall  
Via Vespucci 61 – Torino-Italy

## Hotel Accommodation

For more information and bookings please contact:

Turin Palace Hotel\*\*\*\* € 143÷175  
Phone +39 011 562 5511  
Fax +39 011 5612187  
e-mail [palace@thi.it](mailto:palace@thi.it)

Boston Hotel \*\*\*\* € 92÷120  
Phone +39 011 500 359  
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Prices are for single room

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